

# Kolkata Uniworld City Apartment Owners Association

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REF: GC/04/082023: Updates on removal of loose cement chunks

Respected Members,

We hope this notice finds you in good health and spirits.

We are writing to inform you that the AOA has deployed workers who would be removing the loose / cracked plaster chunks (*pictures given below*) starting with Heights phase. You may have noticed these loose concrete chunks which are coming off regularly causing risk to residents. A survey was carried out earlier, to identify areas with loose concrete which are being dismantled now.. In this regard, we kindly request your cooperation by taking the following measures:

1. **Immediate Reporting:** If you notice any loose cement chunks in window sheds, ledger, common facade areas, pathways, staircases, or any other part of the complex, please report it on MyGate/ or to the Facility Office as soon as possible. Prompt reporting will help us take swift action to rectify the situation. MyGate tickets will help us to spot the areas that needs attention, since it is not possible to visually inspect the damage from ground floor.
2. **Cooperation during Repairs:** When the maintenance team is addressing the issue, we request your cooperation in terms of allowing them access to the affected area(s). Your understanding will contribute to the swift and effective resolution of the problem.
3. **Safety First:** For your own safety and that of others, please refrain from walking on or near areas with loose cement/plaster chunks until the repairs have been completed.

You may wish to keep your curtains/blinds pulled down in the interest of privacy. Keep any eye on MyGate for Tower specific intimation when your tower will be taken up.

Our maintenance team is already working diligently to identify and address all instances of loose chunks based on the Survey report & MyGate tickets. You may face temporary inconvenience during the repair period and we seek your understanding for the well-being of the entire community.

Should you have any questions or concerns, please feel free to contact the Facility at [fm@unizen.in](mailto:fm@unizen.in)

Your cooperation in this matter is greatly appreciated. Let's work together to maintain a safe and pleasant living environment for everyone.

Thank you for your attention.

Sincerely,

Facility Manager

KUCAOA

*\*\* see overleaf for pictures on progress*

## Kolkata Uniworld City Apartment Owners Association

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Uniworld City, Flat No. 001, Tower 2, Downtown, Acçion Area – III, New Town, Rajarhat, Kolkata – 700160.

Ph: 033-40648132. Email: [association.uniworldcity@gmail.com](mailto:association.uniworldcity@gmail.com)

Registration No: 0000462019 under WB Apartment Ownership Act 1972