



Kolkata Uniworld City Apartment Owners Association

Ref: GC/010/0523

Date: 29th May'2023

To,
The Members
Kolkata Uniworld City Apartment Owners' Association (KUCAOA)

Ref: **Let's join hands**, dated 28th May 203, GC/09/2023

Sub: Thank you for the active & enthusiastic participation and for choosing unity & progress

Dear Members:

Thank you: On behalf of the Board of Managers, thank you for attending your KUCAOA AGM. Together, as one UWC Team, we conducted the AGM successfully and made significant progress. The journey ahead is long & arduous – but working together we will surely get there.

Participation: A total of 258 registered members of KUCAOA attended the AGM. Live streaming recorded approximately 1500 views. The WBAO Act does not have a provision of online AGM. Hence, physical presence of Members is mandatory at the venue of the AGM.

The AGM discussions: While there were heated debates, arguments, interruptions and digressions - it was heartening to note the enthusiasm amongst Members for active participation in diverse affairs of the AOA. This is a welcome sign of unity & progress. Ultimately, it's our home, our safety, our money and we must ensure that it is invested prudently in agreed priorities. As repeatedly mentioned, BOM warmly welcomes any/all members who wish to contribute time & expertise towards the multiple initiatives being implemented to improve UWC's systems, processes and quality of life. Be assured, that progress will be made and we shall continue to enhance inclusive & transparent decision making.

Opportunities for improvement: As acknowledged, in the AGM, we are sincerely working on improving our responses (clarity, content and timeliness) to queries & concerns. BOM requests your patience & understanding, while we put in place the right processes, SOPs and systems for a much-improved overall experience. Please feel free to volunteer your expertise in the relevant sub-committees to help design pragmatic processes & SOPs.

Reiteration: This BOM looks forward to your continuous contribution and support. Rather than aspersions & accusations via Whatsapp & emails – let us meet regularly to understand and resolve the key concerns. We shall (by end June 2023) propose a time slot every month – where Members can meet the BOM. We will also strengthen the Phase Council meetings. For those who can't attend physical meetings, we can have online meetings if mutually convenient.

The request: We need your trust, support & pro-active contribution to make UWC a beautiful home for all Residents. **Let's join hands** for the challenging journeys ahead.

Sincerely yours

For Kolkata Uniworld City Apartment Owners' Association

Partha P Chatterjee
President